

Bringing About Macrosystem Change Through Quality Improvement

with **Brian Wong**, MD, FRCPC

Staff General Internist, Sunnybrook Health Sciences Centre
Associate Professor, Department of Medicine, University of Toronto
Director, Centre for Quality Improvement and Patient Safety



LEARNING OBJECTIVES:

By the end of this presentation, attendees will be able to:

1. Recognize the importance of implementing structural changes when leading macrosystem-level QI work
2. Reflect on the opportunities and challenges of leading macrosystem-level QI work in their own contexts

Effecting Meaningful Local Change – Tackling Repetitive Phlebotomy

with **Lisa Hicks**, MD, MSc, FRCPC

Hematologist, St. Michael's Hospital
Associate Professor, Department of Medicine, University of Toronto



LEARNING OBJECTIVES:

By the end of this presentation, attendees will be able to:

1. Describe the potential harms of repetitive phlebotomy
2. Recognize opportunities to reduce repetitive phlebotomy in their own practice
3. Identify key strategies to effect local change

via **Zoom (registration required)**

deptmedicine.utoronto.ca/CWMGR-2024-04-17

Wednesday, April 17, 2024 @ 12:00 to 13:00

EVALUATION & ATTENDANCE:

via deptmedicine.utoronto.ca/CWMGR-2024-04-17

Attendance for Maintenance of Certification credit will only be tracked if evaluation and attendance surveys are completed.



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